

In partnership with



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

*Kensington  
+ Chelsea  
Foundation*

A better life together

THE  
JULIA AND HANS RAUSING  
TRUST

# Worrying about money?

Advice and emergency cash  
support available! Contact  
one of our partners below  
for help.

## **Age UK K&C**

020 8969 9105

[www.ageuk.org.uk/kensingtonandchelsea](http://www.ageuk.org.uk/kensingtonandchelsea)

## **Citizens Advice K&C**

0808 2787 982

[www.citizensadvicekc.org.uk](http://www.citizensadvicekc.org.uk)

## **Nova New Opportunities**

020 8960 2488

[www.novanew.org.uk](http://www.novanew.org.uk)

## **Nucleus Legal Advice Centre**

020 7373 4005

[www.nucleus.org.uk](http://www.nucleus.org.uk)





## Resident eligibility criteria

### To qualify for a winter fuel payment you must:

- Be a resident of the Royal Borough of Kensington + Chelsea (this includes residents of K+C who have temporarily been housed outside of the borough by RBKC)
- Have limited or no savings (less than £10,000 for a single person over State pension age, or less than £8,000 for a single person or a couple under state pension age)
- Be able to provide a recent copy of a bank statement and fuel bill(s) to one of the partner organisations below
- Residents with significant arrears on their pre-payment meter may also apply for a grant of up to £500 to clear existing debt

### To qualify for a cash payment you must:

- Meet all of the criteria outlined above (there is no need to provide a fuel bill)
- The amount you are eligible to receive is dependent on circumstances and is likely to be between £100 - £150

## Information for Referral Partners

Please refer a client to one of the agencies below if you believe they are eligible for cash or winter fuel support. Clients will need to provide the following evidence to qualify which you may wish to help them gather before making the referral.

### For winter fuel support

- A current bill with updated meter reading (NOT an estimate, NOT a letter informing them of the price increase)
- Utility reference number clearly visible on documentation
- Utility company's payment details clearly visible on documentation
- Any relevant information on whether the client or a family/household member is disabled or vulnerable

### For all other cash support

- A current bank statement

## Our charity partners

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